

ADJUSTMENT / RETURN FORM



Hello,

Order number:
Customer number:

Should your glasses not meet your expectations yet, we are glad to adjust them for you quickly and free of charge within the 30 day right of return period.

1. Your ordered glasses:

Adapt values	Return	Reason for return	Reason for return:
			82 Shape 83 Colour / pattern 84 Workmanship / quality 85 Too wide 86 Too narrow 87 Fits too high 88 Fits too low 89 Does not match description 90 Wrong item 91 Frame is defective 92 Tint of lenses 93 Visual problems 94 Other:

Voucher code: _____

Further remarks: _____

2. Specify your corrected prescription values:

You can check the prescription values of the delivered glasses on your invoice.

	Sphere (S/SPH)	Cylinder (CYL)	Axis (A/AXIS)	Pupillary distance (PD)
R	Please indicate +/- dpt	Please indicate +/- dpt	°	mm
L	Please indicate +/- dpt	Please indicate +/- dpt	°	mm

▲ PD unknown?
See reverse side

Your telephone number for further questions: _____

Remarks for our opticians: _____

Only for varifocals

Addition (ADD)
dpt
dpt

Please choose:

Normal field of vision

Advanced field of vision up to +40%

See reverse side for final price

3. Choose your quality lenses:

<input type="checkbox"/> Standard Standard lens thickness Included See reverse side	<input type="checkbox"/> Comfort 20% thinner & lighter lenses Recommended until +/- 4 dpt £ 39.95 See reverse side	<input type="checkbox"/> Premium 40% thinner & lighter lenses Recommended from +/- 4 dpt £ 79.95 See reverse side	<input type="checkbox"/> With lotus effect (+ £ 19.95) The "lotus effect" repels water and fat with a drip-off effect: without lotus with lotus <input type="checkbox"/> 85% Tint (+ £ 29.95) <input type="checkbox"/> Brown <input type="checkbox"/> Grey <input type="checkbox"/> Green <input type="checkbox"/> Photochromic lenses (self-tinting) (from £ 149.95) <input type="checkbox"/> Brown <input type="checkbox"/> Grey
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With a sphere of more than +/- 6 dpt and/or a cylinder from +/- 2 dpt we will charge £ 29.95 extra per lens.

Do you have any questions? Our opticians are glad to help you: ✓ Free delivery and returns


Monday - Friday from 8 am to 5 pm, free of charge.



☎ 0800 - 472 5457 ✉ service@misterspex.co.uk




✓ More than 3000 designer frames

✓ Return policy of 30 days

QUALITY LENSES FROM LEADING BRAND MANUFACTURERS


Standard Included	Extra strength Hard coating protects from scratches	Lens thickness Standard
	UV-filter Protects your eyes from harmful ultraviolet light rays	
	AR coating Reduces light reflections	Refractive index 1.5


Comfort £ 39.95	Extra strength Hard coating protects from scratches	Lens thickness 20% thinner & lighter	Super oleophobic Facilitates the cleaning of the lenses
	UV-filter Protects your eyes from harmful ultraviolet light rays		
	AR coating Reduces light reflections	Refractive index 1.6 Recommended until +/- 4 dpt	

Premium £ 79.95	Extra strength Hard coating protects from scratches	Lens thickness 40% thinner & lighter	Super oleophobic Facilitates the cleaning of the lenses	Aspherical cut Reduces the magnifying or minimizing effect of the eyes
	UV-filter Protects your eyes from harmful ultraviolet light rays			
	AR coating Reduces light reflections	Refractive index 1.67 Recommended from +/- 4 dpt		Aspheric lens Normal lens

Only for varifocals

Final price for varifocal lenses:

Normal field of vision standard		Glasses for all visual requirements Clear vision at varying distances - near, intermediate and far	<ul style="list-style-type: none"> with standard lenses = £ 69.95 with comfort lenses = £ 119.90 with premium lenses = £ 159.90
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Advanced field of vision up to 40% larger		Maximal visual comfort due to larger field of vision up to 40% Notably shorter adaptation period Modern technology	<ul style="list-style-type: none"> with standard lenses = £ 169.90 with comfort lenses = £ 219.85 with premium lenses = £ 259.85
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Pupillary distance not at hand?

Send us a photo with your desired glasses to service@misterspex.co.uk:



1. The image should be sharp and well lit.
2. Stand at a distance of approx. 1 metre to the camera.
3. Look straight ahead into the camera.

Indicate your order number and our opticians will calculate your pupillary distance for you!

More than 1 million satisfied customers

 TRUSTPILOT



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